

TERMS AND CONDITIONS

1. GENERAL

1.1. The "Company" shall mean Koelmans Mining Investments cc trading as Bush Lovers Safari, a company registered according to the laws of the Republic of South Africa.

1.2. The client and any member of their party agree that any dispute will be governed by the laws of South Africa and irrevocably agree that any cause of action will be filed in Johannesburg, South Africa.

1.3. The client and any member of their party enter the Kruger National Park or any other Private Game Reserve at their own risk. The Kruger National Park requires indemnity forms to be filled in upon entry.

1.4. The Company cannot be held liable for circumstances that are beyond our control which might influence the quality of the game viewing trip, like adverse weather conditions, road closures, availability of any specific species, etc.

1.5. The Company does not take responsibility for personal items like cameras, binoculars, incl. personal luggage of any sort that are left behind on our vehicles or anywhere else. The owner will be liable for additional costs that may be incurred to have the items returned.

2. BOOKINGS, CANCELLATIONS AND REFUND POLICY

2.1. Bookings can be made via our website or emails.

2.2. Prices quoted, includes gate and conservation fees.

2.3. A deposit of 50% is required to secure a booking.

2.4. No bookings shall exist between the Company and the Client until:

- The deposit has been paid.
- The Terms and Conditions have been confirmed by the Client
- The Company reserves the right to decline any booking

2.5. In the event that the Client cancels their booking, in full or partially, for any reason whatsoever, the Company will levy cancellation charges as defined below:

- Five days or more prior to the trip: Client forfeits 50% of total booking
- Four days or fewer prior to the trip: Client forfeits 75% of total booking

3. PAYMENTS OPTIONS ACCEPTED

- 3.1. Payments can be made via credit card (Visa, Master Card or American Express) or electronic fund transfer into the company's bank account.
- 3.2. Prices are quoted in South African Rand (ZAR). All payments must be in ZAR free of any charges.
- 3.3. Bookings can only be 100% confirmed once full payment has been received.
- 3.4. Full payment must be received into our bank account seven days prior to the date of the specific trip.
- 3.5. Final 100% confirmation will only be in written form.

4. INSURANCE

- 4.1. We recommend that you take out travel insurance to cover you in the event of trip cancellation, personal accident, medical expenses, missed flights, baggage loss, and possible quarantine etc.

5. DISCLAIMER & INDEMNITY

- 5.1. The Client will be required to complete the indemnity of the Kruger National Park
- 5.2. The Company, its members, agents or employees cannot accept any liability, of any nature, for any loss or damage to personal items, baggage and any property, as well as any loss, injury or illness to the Client or any member of their group, and any consequential loss or damages, however arising, which might occur from any cause whatsoever.

6. HEALTH AND COVID -19

- 6.1. If a Client or any member of the Client's group, becomes ill it is the Client's responsibility to arrange and cover the costs of any treatment and the Company will not be responsible for any refund. The carriage and storage of any personal items or baggage will remain the Client's risk at all times.
- 6.2. The Client must be aware of malaria, yellow fever, and other diseases when travelling in Africa. The advice of a qualified, medical practitioner should be followed and the Company will not accept any responsibility for inadequate medical or health requirements.
- 6.3. The Client, and the members of their group, should be medically fit and able to embark on any trips booked. Any medical conditions need to be explicitly raised prior to travel, and the Client accepts responsibility for any necessary medicine or provisions.
- 6.4. The Company will observe, and likewise, requires the Client and its members partaking in the trip, to observe and abide by the required statutory and regulated requirements pertaining to Covid -19 or any other health requirements.

7. PRIVACY POLICY

7.1. The Company shall take all reasonable steps to protect the personal information of the Client. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA

7.2. Any person that delivers or attempts to deliver any damaging code to this web site or attempts to gain unauthorised access to any page on this web site shall be prosecuted and civil damages shall be claimed in the event that the Company suffers any damage or loss.

8. VARIATION OF THESE TERMS

8.1. Once a booking has been confirmed, no variation of these standard terms and conditions will be accepted unless present in a written document, signed by the Managing Member of the Company.

8.2. The Company may, in its sole discretion, change these terms, or any part thereof, at any time without notice.